



# International ILL: A Global Perspective on Resource Sharing

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# Overview

- Purpose of STARS International ILL Committee:
  - To evaluate trends in international interlibrary loan (ILL) and resource sharing, to develop materials and resources for international ILL practitioners, and to promote international ILL resource sharing efforts.
- 2007 US Survey Findings:
  - Baich, T., Zou, T., Weltin H., Yang Z. (2009), "Lending and borrowing across borders: issues and challenges with international resource sharing", *Reference and User Services Quarterly*, Vol. 49, No. 1, pp. 54-63.



# Getting the Word Out!

- Listservs:

- ILL-L
- Stars-L
- IFLA-L
- IFLA Doc Del
- Arie-L
- CircPlus
- LLAMA-L
- LLAMA-SASS-L
- RUSA-L
- Doc Libs Australia

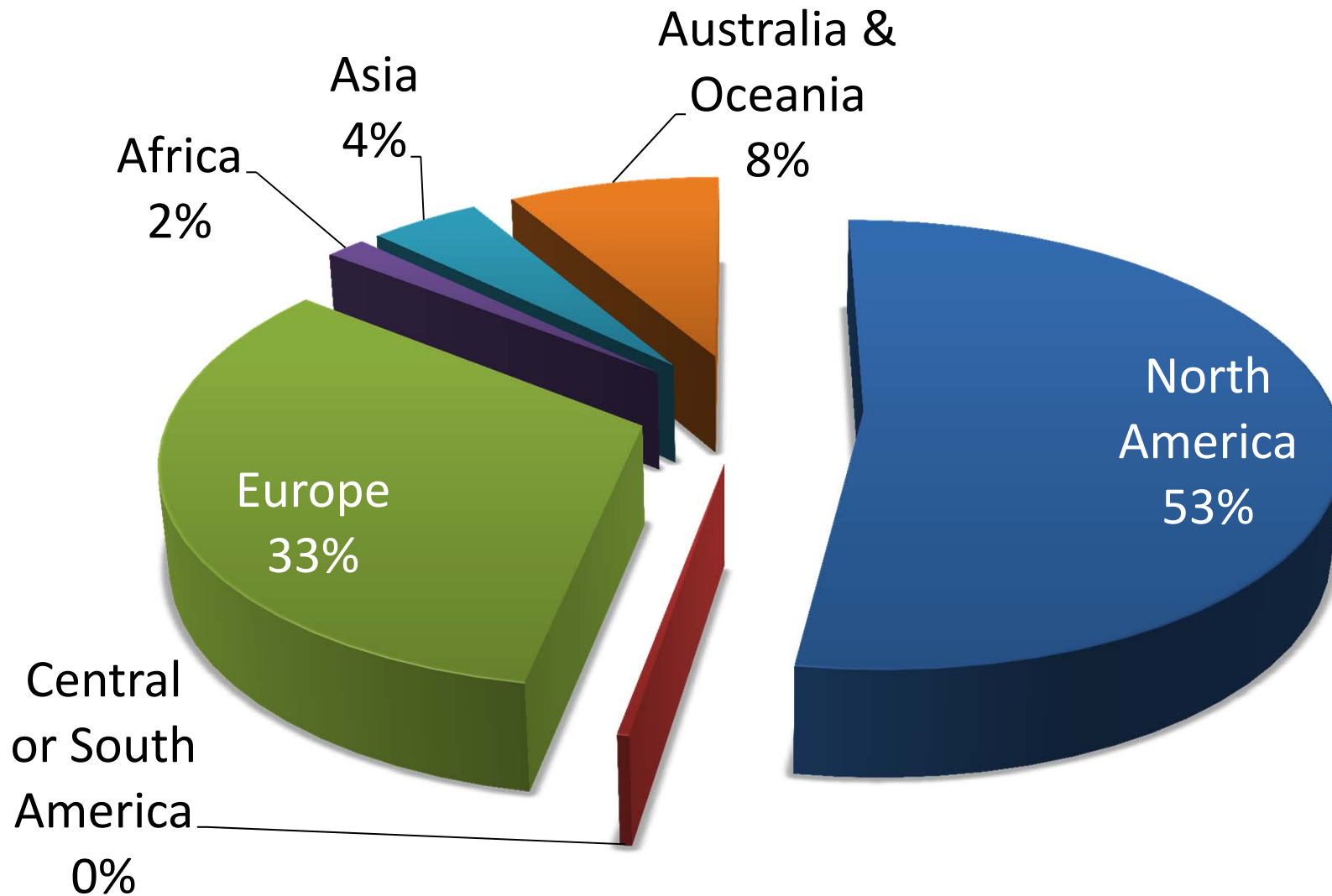
- Direct Contact:

- Libraries sharing with their international contacts
- Bookmarks in foreign languages
- Email to National Libraries



# Demographics

## Total Responses by Continent

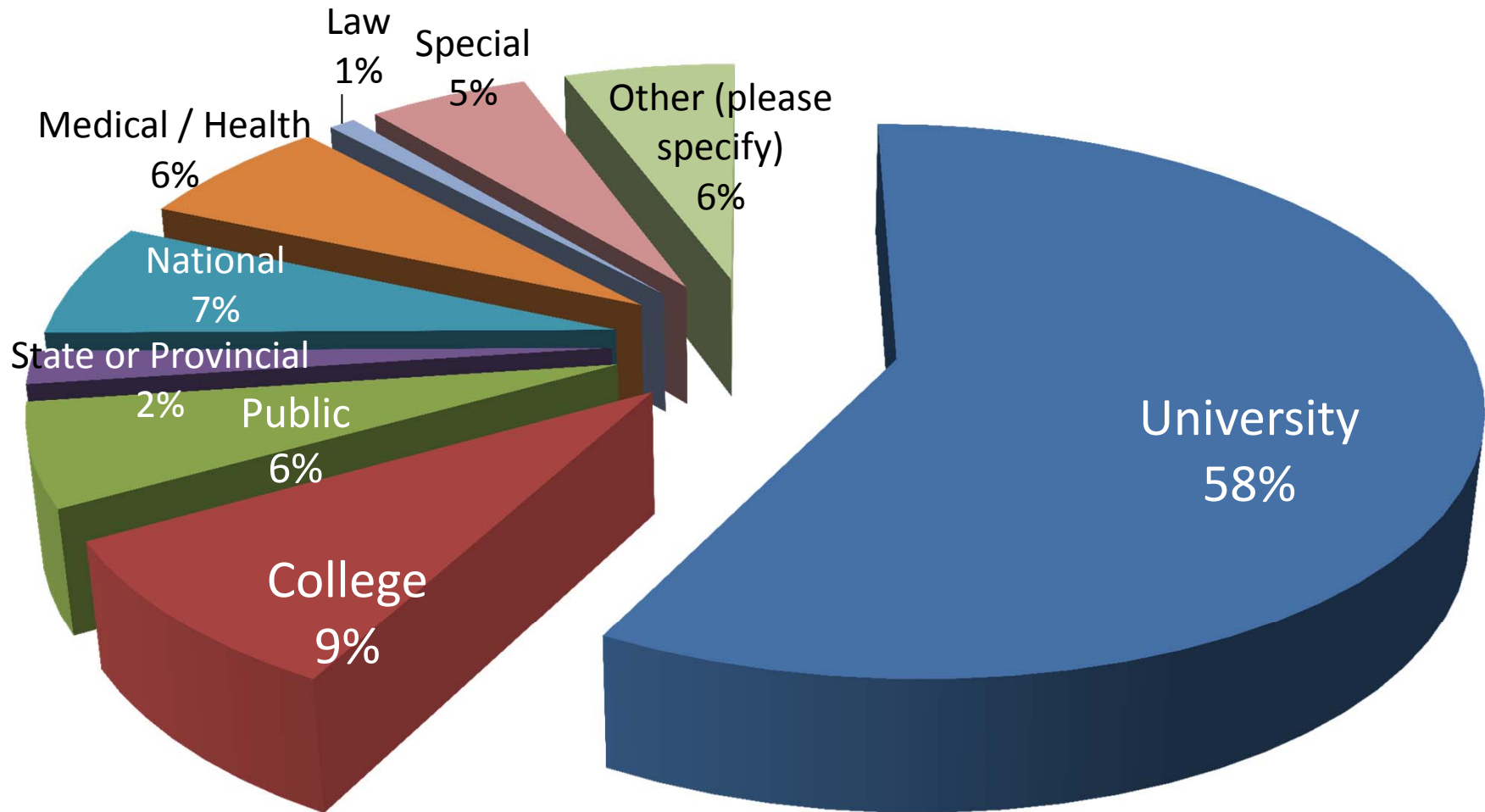




## Top 10 Responding Countries

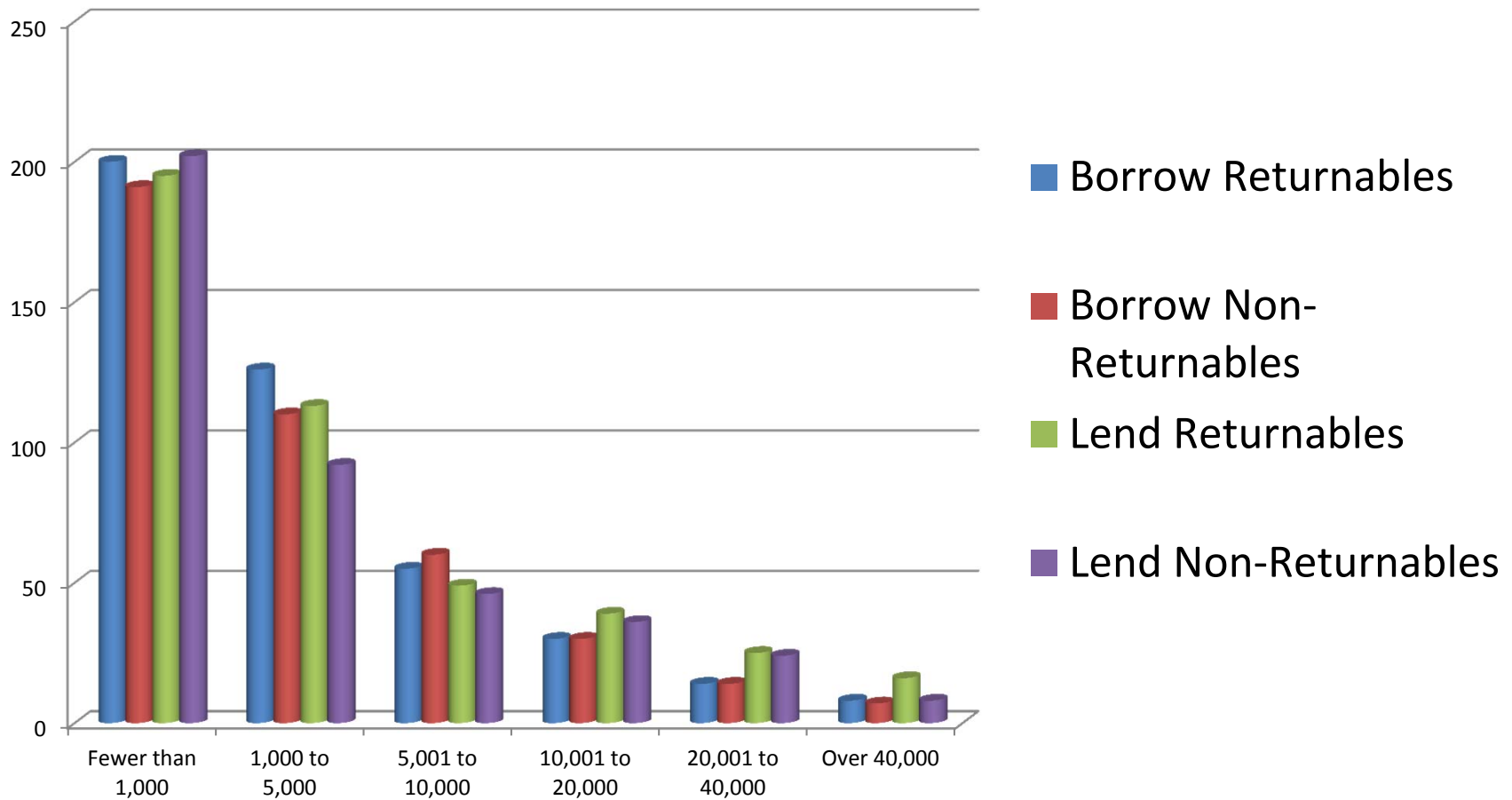
United States	246
Canada	47
Australia	37
Sweden	36
Italy	29
Norway	27
Denmark	22
Germany	15
United Kingdom	15
New Zealand	8

## Type of Libraries



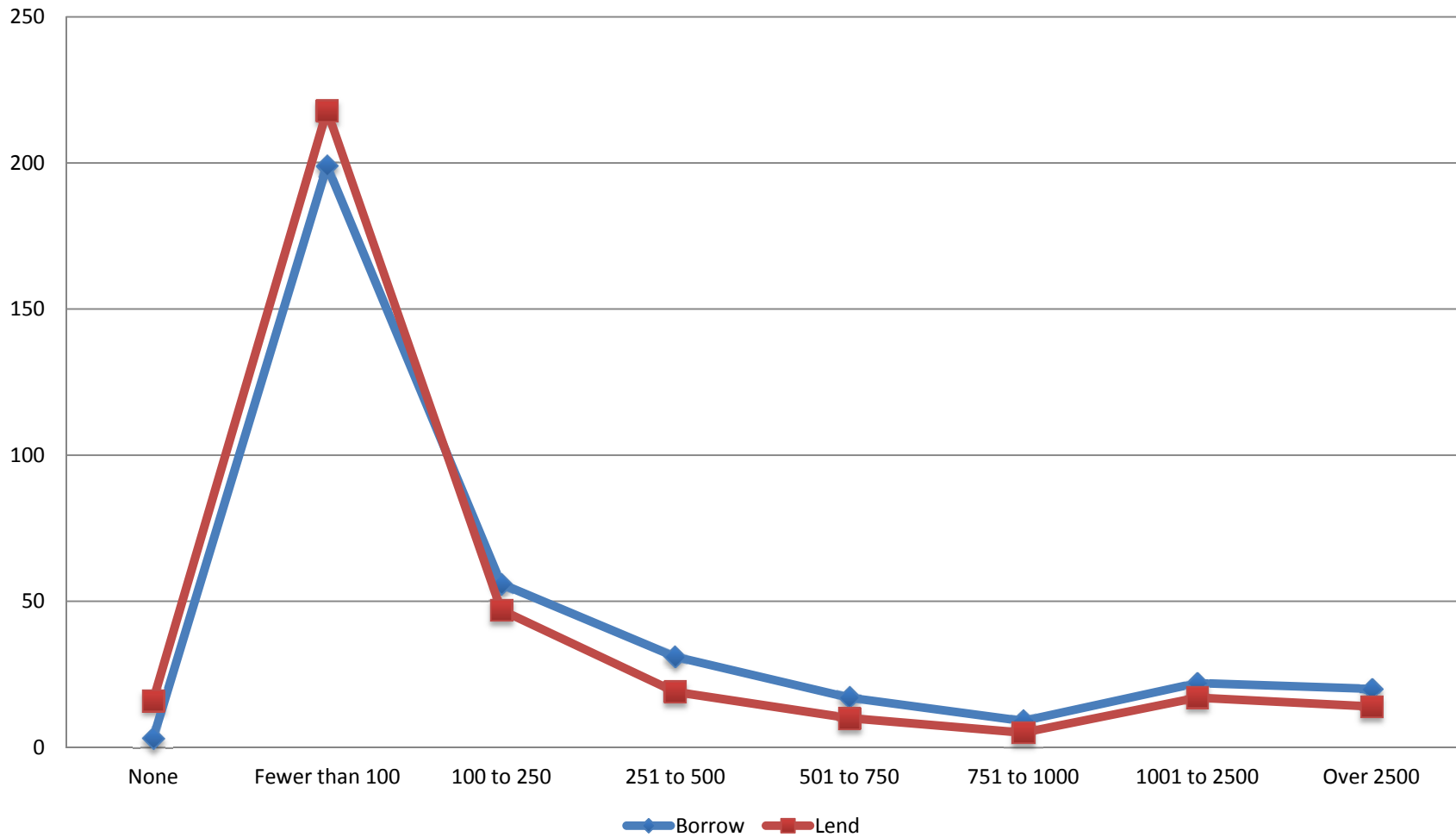
\* School (Primary & Secondary) 0% with 1 response.

## Overall Volume of Requests



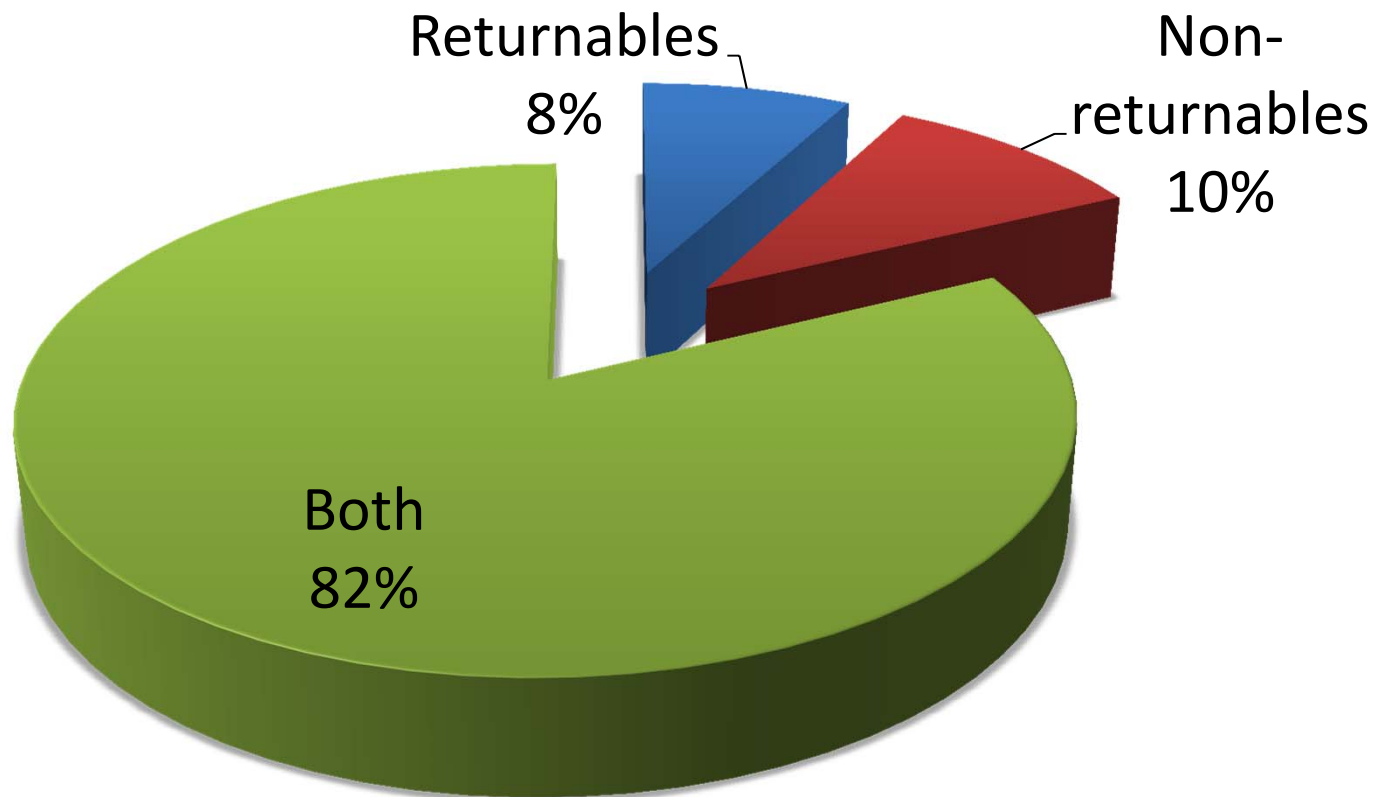


## Volume of International Requests

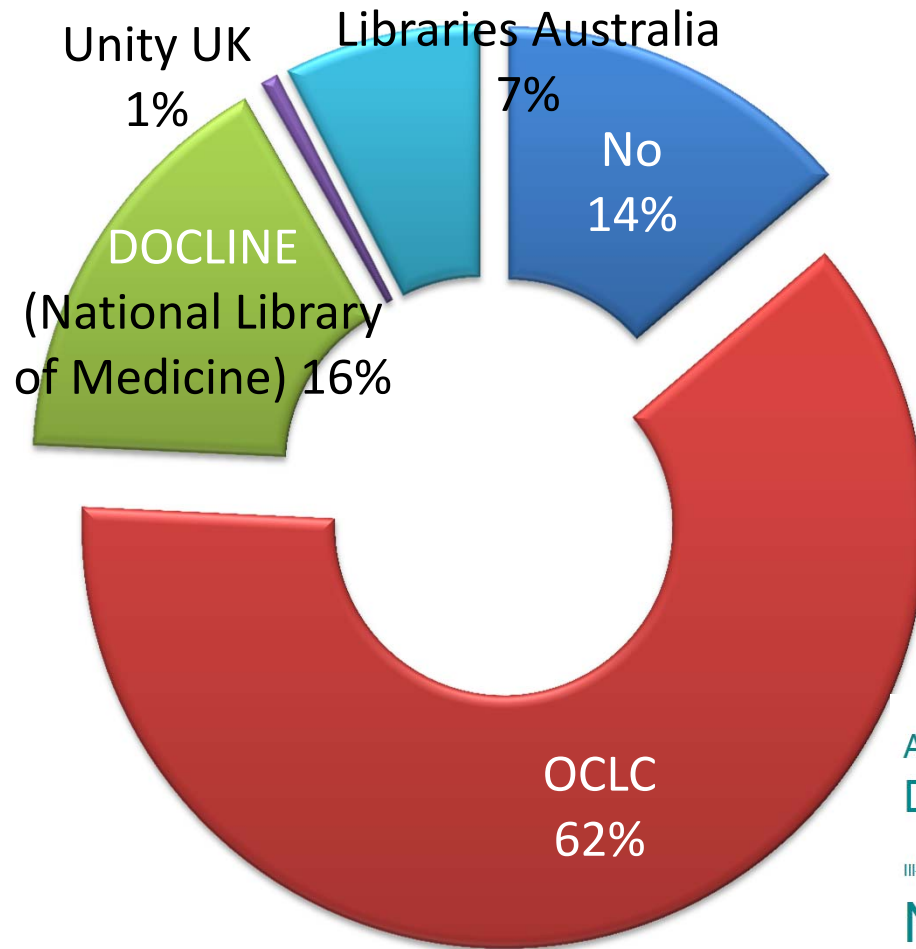


# Borrowing

## Types of Materials Requested Internationally



## Resource Sharing Networks

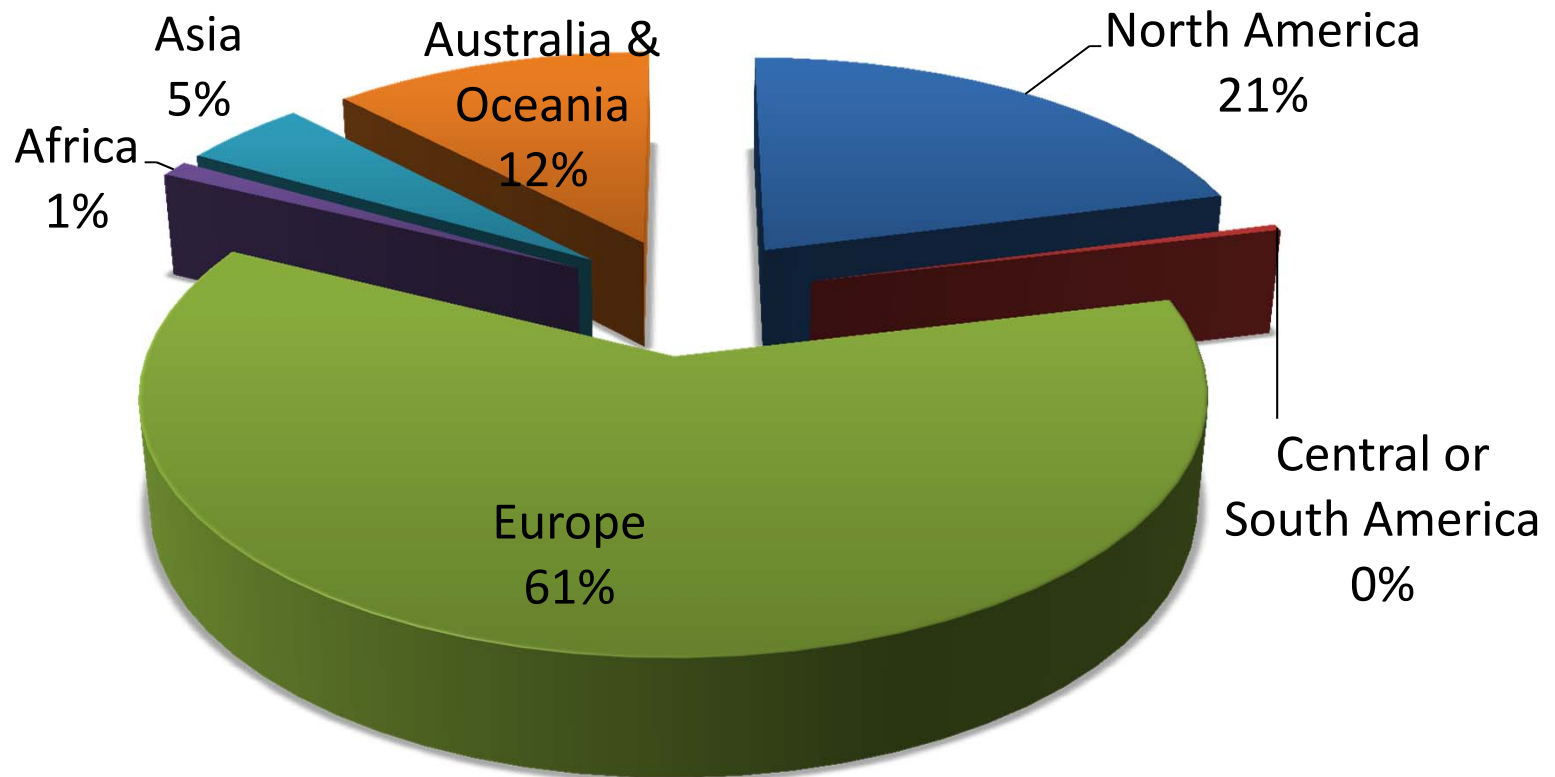


### Other Networks

































ArticleReach **Bibsys** Consortial Borrowing **Coppul** Crepuq  
**Danbib** Document Delivery GBV Global ILL Framework  
 ILL-sbn Interlibrary Loan ISTE C Italian **Library** **Libris** LVIS  
**National Network** **NILDE** NOSP OCLC Project  
**Puna Rapid** RapidILL Rebiun **Resource Sharing**  
 Sabinet

[illegible]




















# Continents from Which Libraries Will Borrow



## Favorite Lenders

US						
Sweden						
Australia						
Canada						
Denmark						
Norway						
Italy						
United Kingdom						

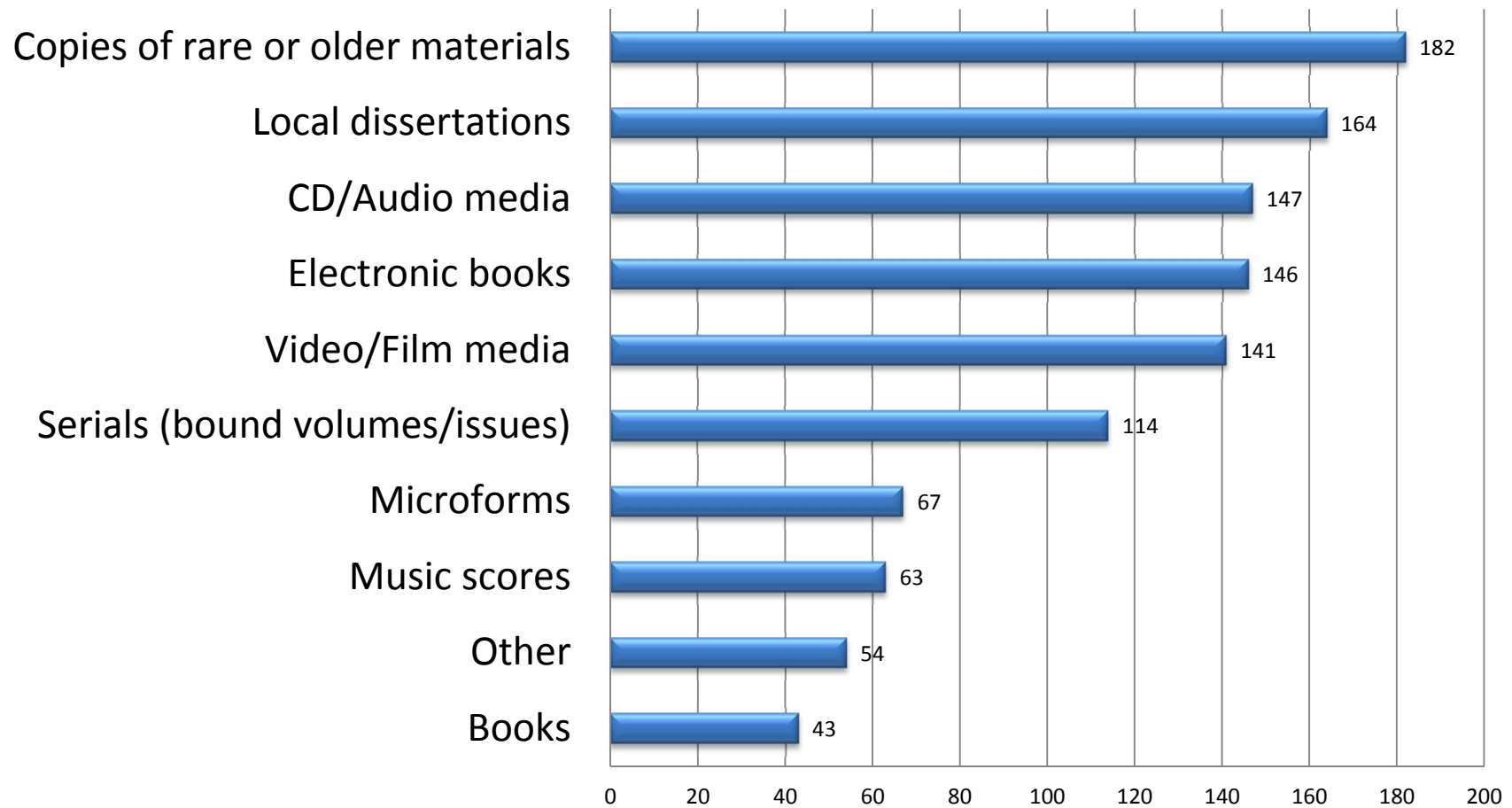
## Favorite Lenders

North America	   
	   
Europe	   
Australia & Oceania	   
Asia	
Africa	 
South/Central America	Not sufficient data





# Hard to Obtain Materials



# Fees to Users

	No fees or charges	Standard fee or flat rate	All costs incurred	Shipping costs only	Only costs above our regular limit	Only for some users	Response Count
	<b>1</b>	<b>2</b>	<b>5</b>	<b>6</b>	<b>4</b>	<b>3</b>	
<b>Domestic</b>	<b>63.1%</b> <b>(281)</b>	24.9% (111)	4.0% (18)	2.0% (9)	7.0% (31)	10.3% (46)	445
<b>International</b>	<b>48.8%</b> <b>(203)</b>	30.0% (125)	9.4% (39)	5.8% (24)	6.7% (28)	8.7% (36)	416

**1**

**2**

**3**

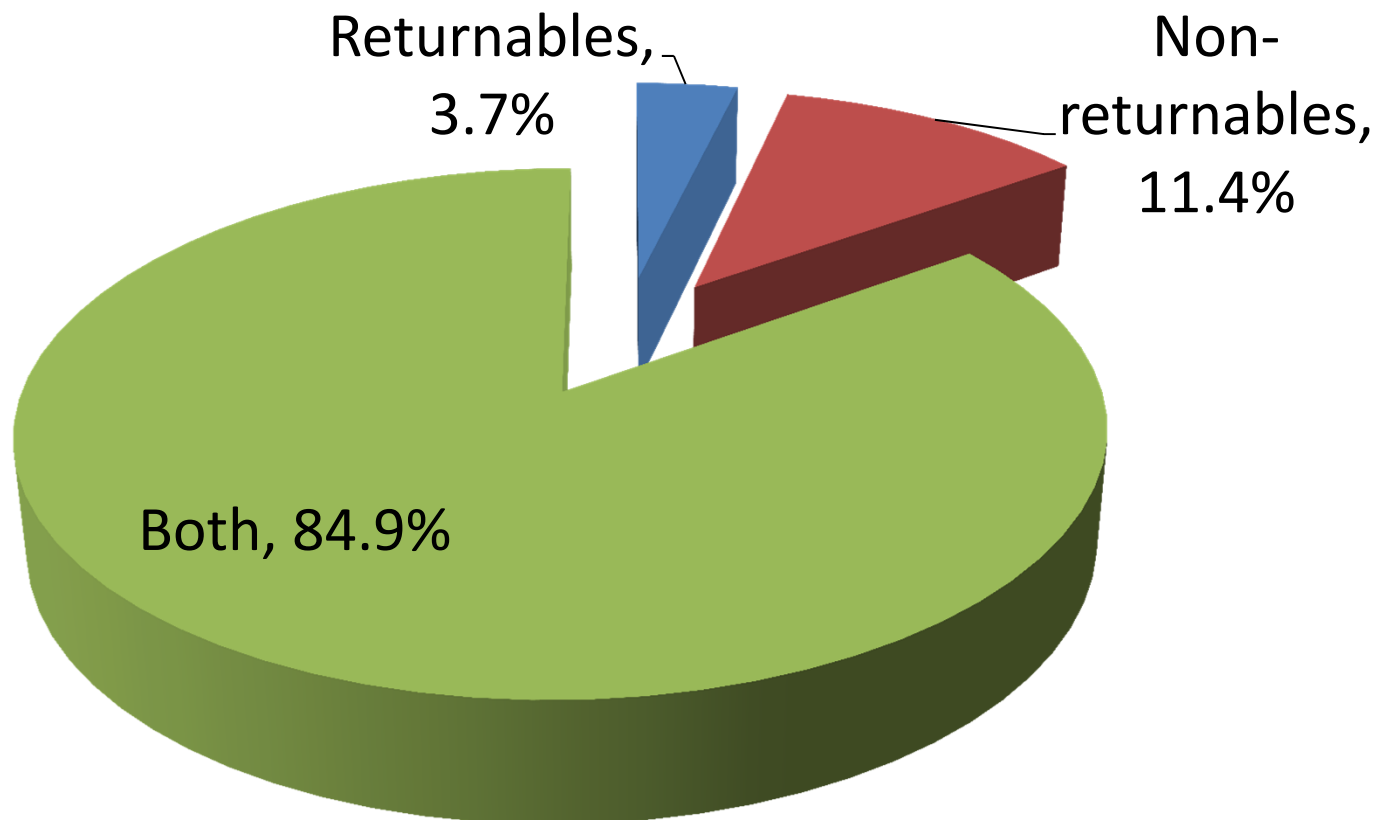
**6**

**5**

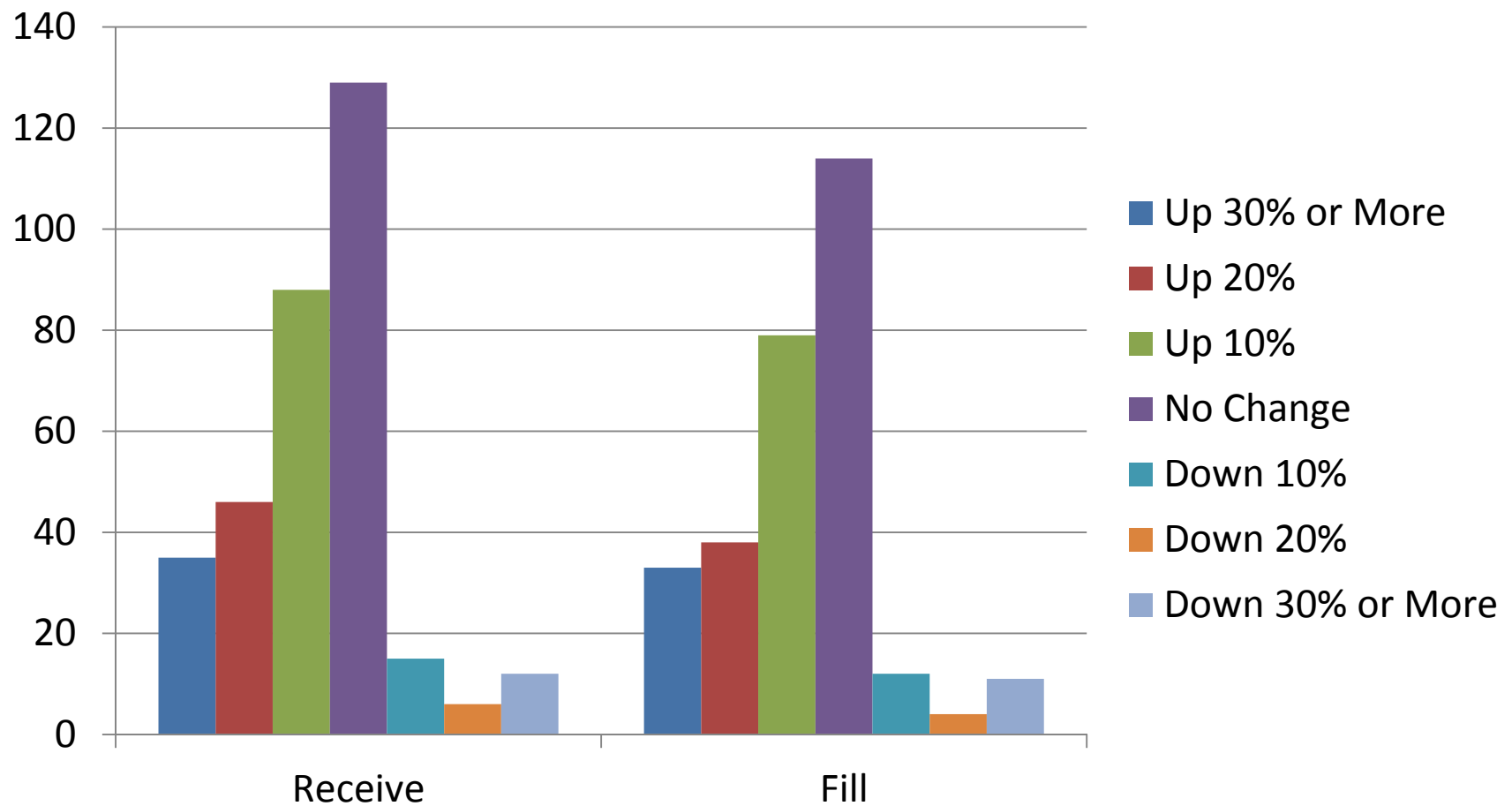
**4**

# Lending

# Types of Materials Lent Internationally



# Volume of International Lending





## Reasons for Change

### Increased Volume

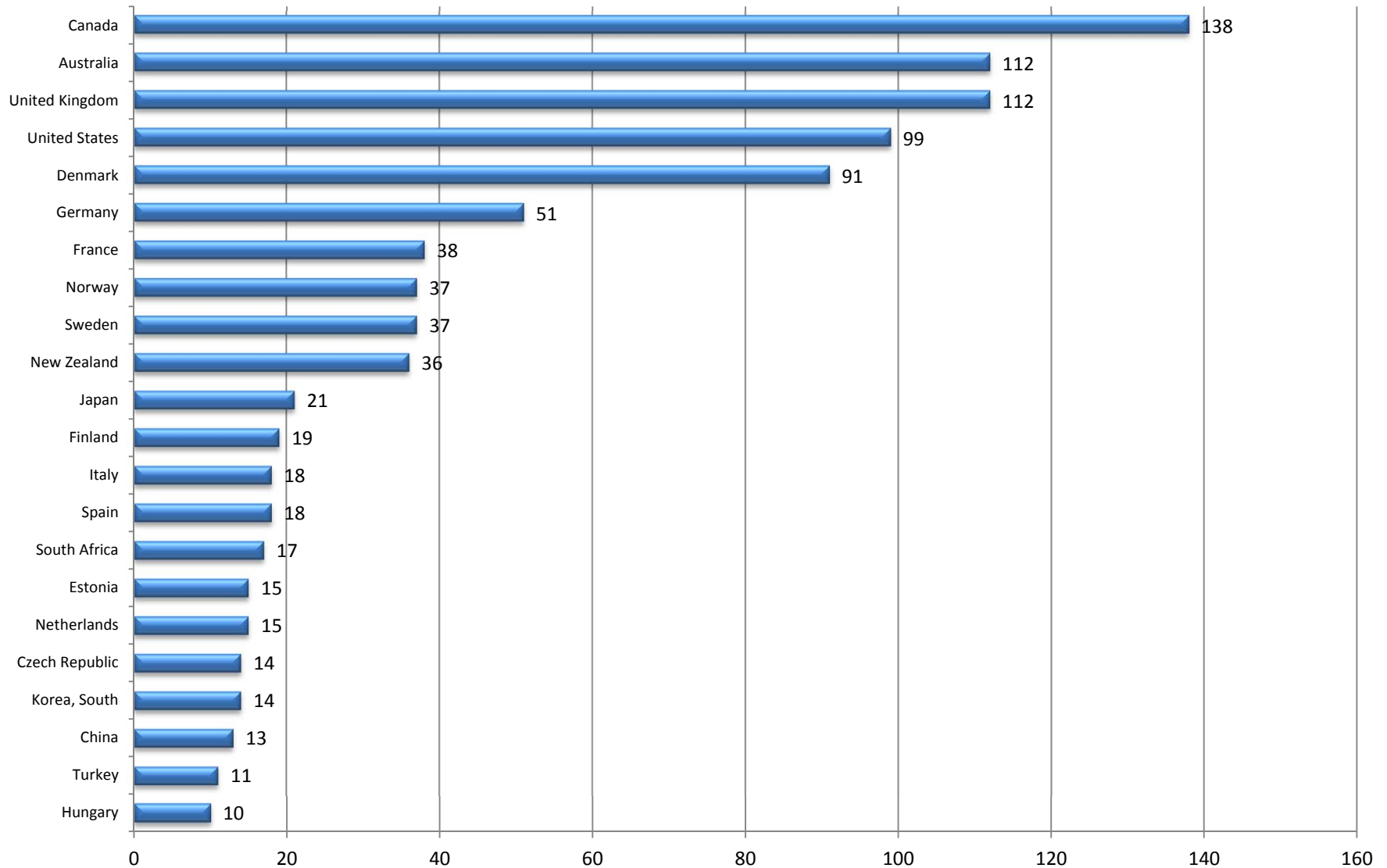
- Visibility of holdings through online tools
- New membership in resource sharing networks
- Ease and speed of electronic delivery

### Decreased Volume

- Copyright and licensing restrictions
- Prohibitive shipping costs
- Greater availability of online resources
- Payment options

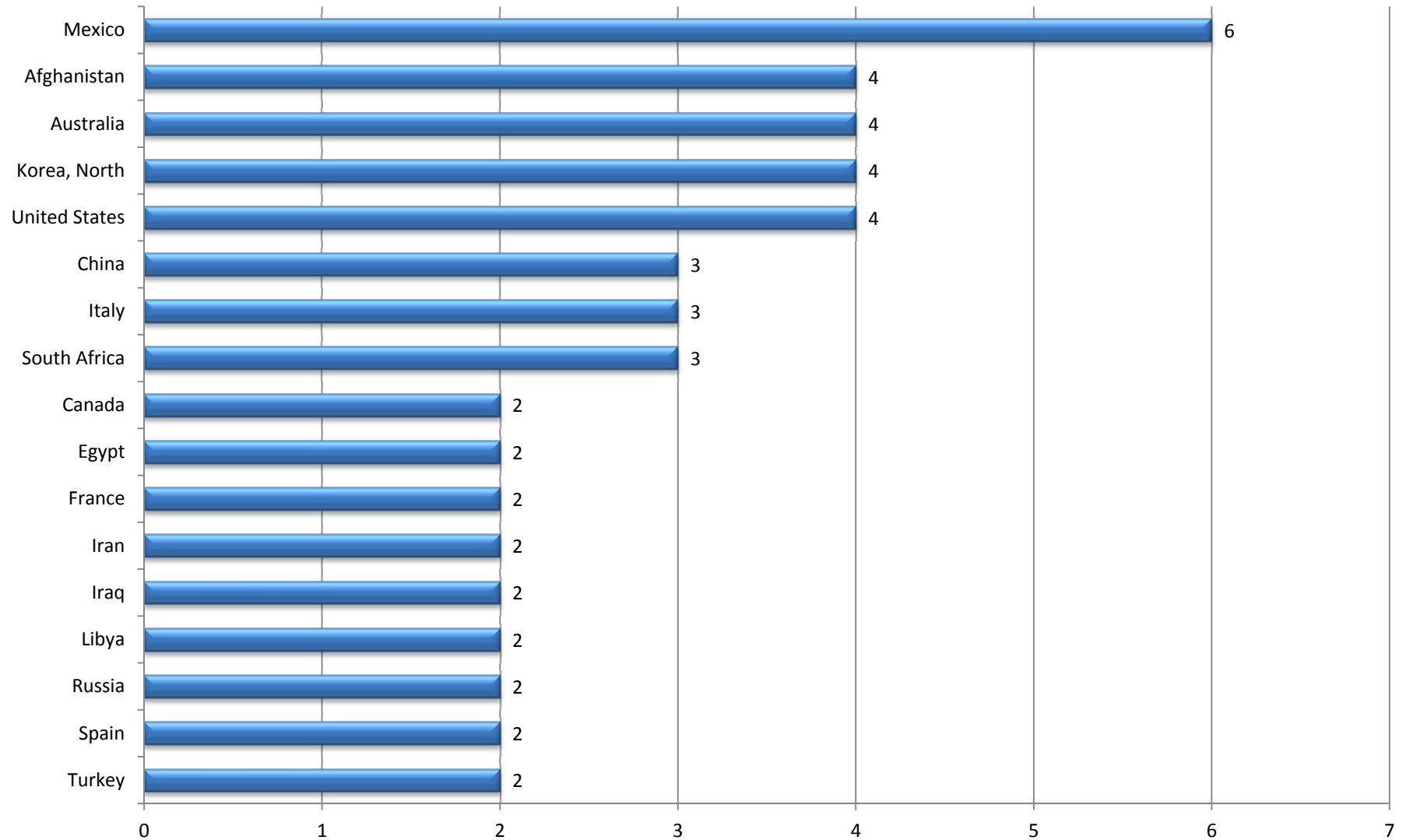


# Countries to Which Libraries Will Lend





# Countries to Which Libraries Will Not Lend

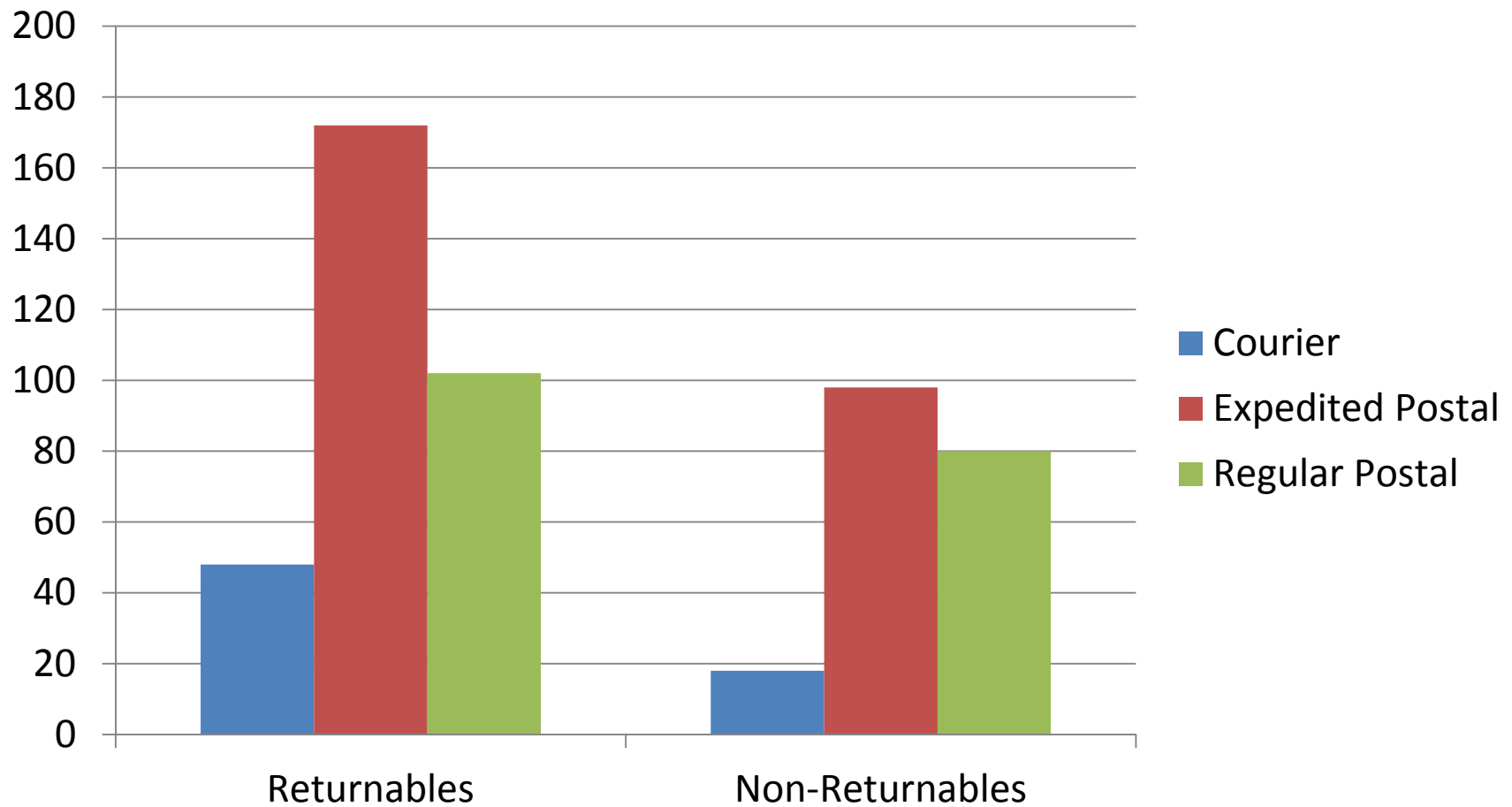




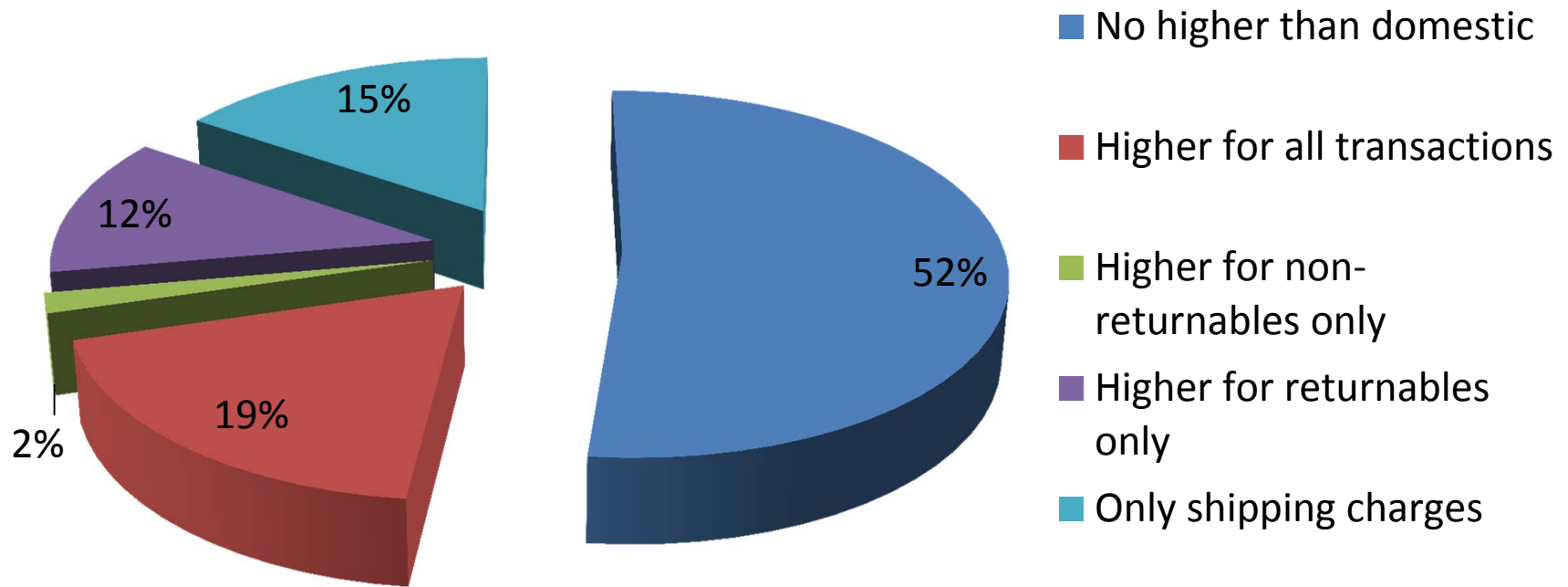
# Copyright & Licensing Restrictions

- 20.3% don't deliver non-returnables electronically
- 42.3% can't supply non-returnables because of copyright

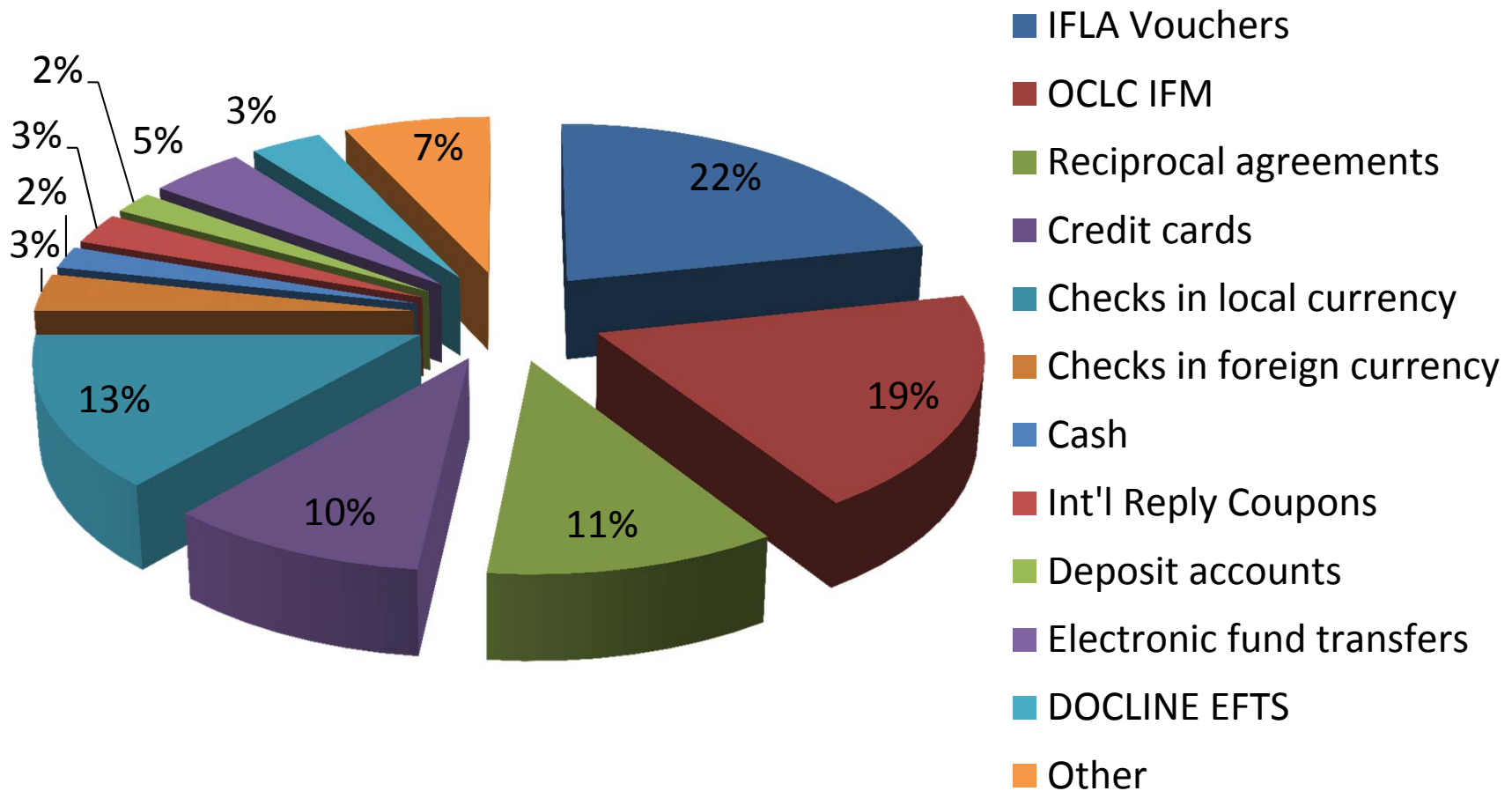
# Shipping



# Fees



# Payment Options



# Communications

- Top methods for receiving requests:
  - E-mail (86.1%)
  - OCLC (56.4%)
  - Fax (32.9%)
  - Mail (31.4%)
- Only 35.7% have lending policies posted on library web site
- 58.8% do not routinely refer requests to other lenders when unable to supply

# Conclusion

# Comparison

## **2007 survey of US libraries**

- Over 50% have annual volume of less than 5,000
- 94% borrow and lend internationally
- Canada, Australia, UK among top countries from which libraries borrow and to which libraries will lend
- Videos/Films, Books more than 100 years old, & Dissertations identified as most difficult to borrow

## **2011 survey of international libraries**

- Over 50% have annual volume of less than 5,000
- 87.3% borrow internationally
- 86.9% lend internationally
- Canada, Australia, UK among top countries from which libraries borrow and to which libraries will lend
- Copies of rare or older materials, Dissertations, & CD/Audio media identified as most difficult to borrow

# Summary

- Level of international ILL activity
  - 51% reported an increase of at least 10%
  - Visibility of collections
- Online lending policies
  - Only 35.7% make available on library website
- Next step
  - Separate analysis of US and non-US data



# Questions?

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